

Tariff Bulletin No. 1231

10 March 2026

Subject: Revised GF ticketing procedures for passengers impacted by the closure of Bahrain airspace.

This bulletin cancels and supersedes Tariff Bulletin No.1230 in its entirety

The following procedures shall apply to GF passengers holding tickets and scheduled to depart between 28 February and 21 March 2026:

Rebooking Policy:

Passengers may rebook their journey to an alternative travel date with all penalties and service charges waived. Any difference in fare will not apply.

Rebooking and the new departure must take place no later than 31 May 2026. Rebooking is permitted in the lowest available booking class within the same cabin.
Group PNRs

For group bookings where deposits have been collected but tickets have not yet been issued, the deposits will either:

- Be fully refunded to the original form of payment
- Be retained as credit for future travel, valid for one year from the date of issuance.

Refund Policy:

Unused Tickets: Passengers are entitled for Full refund to the original form of payment (refund fees do not apply).

Partly Used Tickets: The actual paid fare (NUC) and taxes for the used sectors will be deducted, and the remaining balance will be refunded to the original form of payment. (Refund fees do not apply).

Tickets must be processed as per normal procedures, and ensure the following OSI remark is added to the booking:

OSI GF AUTHORISED REISSUE/REFUND DUE TO CLOSURE OF BAHRAIN AIRSPACE

Introducing our new
Dreamliner B787-9

